

WASHINGTON STATE DEPARTMENT OF PERSONNEL

Specification for Class of

REHABILITATION TECHNICIAN 1 (37079)
Abolished Effective July 1, 2007

Definition:

Within the Department of Social and Health Services, Division of Vocational Rehabilitation, or the Department of Services for the Blind, provides paraprofessional and technical support to Vocational Rehabilitation Counselors and/or other professional vocational rehabilitation staff.

Distinguishing Characteristics:

As the first line of contact for applicants with disabilities, positions provide assistance performing a full-range of functions to vocational rehabilitation counselors and supervisors in areas such as direct customer services and client orientations, eligibility preparation, and monitoring service delivery plans. Under general supervision, incumbents use independent judgement in resolving technical issues and interpreting or applying vocational rehabilitation policies and procedures.

Minimum Qualifications:

Two years of college level course work and one year of experience providing direct customer service in a non-retail environment.

Additional experience and education will substitute for the required education or experience.

Employees within the Division of Vocational Rehabilitation, DSHS, must meet mandatory training requirements specified by the Division of Vocational Rehabilitation policy.

New Class: 10-1-03