

IT Evaluator's Handbook Updates

Updates are needed to the IT Evaluator's Handbook regarding 'and/or' statements and inconsistencies. Please make updates to your copy of the IT Evaluator's Handbook, located on the following pages:

Page 6 Inclusion/Exclusion chart, IT Worker – Requires knowledge of IT systems, concepts, and methods as the paramount requirement of the position and are directly involved in developing, implementing, and/or maintaining IT systems and services.

Page 8 IT User, 2nd paragraph last sentence – However, the position is not directly involved in developing, implementing, configuring, delivering and/or supporting IT systems and services, which is a requirement of positions within the professional IT structure.

Page 10 IT Professional, 1st paragraph second sentence – Work is directly involved in developing, implementing, and/or maintaining IT systems and services.

Page 13 Senior IT Manager, 1st bullet – Managing IT services through IT Managers and/or IT supervisors and providing technical and administrative oversight of multiple IT services and/or several IT functional teams.

Page 20 Fully Competent, Notes section last sentence – Work is primarily focused on the modification, development and/or maintenance of existing technology.

Page 33 Journey Level, 3rd bullet – Work is primarily focused on the modification, development and/or maintenance of existing technology.